



POSITION ANNOUNCEMENT

Position title: Director, Technology Impact and Innovation
Category: Full-time position
Reports to: President
Location: San Francisco, CA or Kansas City, MO
Closing Date: Open until filled

About Water.org

Nearly 700 million people – about one in ten – lack access to safe water; 2.4 billion people lack access to a toilet. At Water.org, we are dedicated to changing this.

At Water.org we envision the day when everyone in the world can take a safe drink of water and experience the dignity of a toilet. For more than 20 years, we have been at the forefront of developing and delivering solutions to the water crisis. Founded by Gary White and Matt Damon, Water.org pioneers innovative, community-driven, and market-based solutions to ensure all people have access to safe water and sanitation; giving women hope, children health, and communities a future. To date, Water.org has positively transformed millions of lives in Africa, Asia, Latin America, and the Caribbean by providing access to safe water and sanitation.

Water.org currently has 70 employees located in six countries (India, Kenya, Indonesia, the Philippines, Peru, Bangladesh) and the US (offices in Kansas City and San Francisco). We are a passionate team of innovators, thinkers, and doers, tirelessly focused on identifying and removing the barriers that separate people from water and sanitation. Working in partnership with donors, local partner organizations and communities, we focus on solutions that empower those in need. Our approach centers on sustainable solutions that accelerate impact and drive capital to those who lack safe water and sanitation. In the first twenty years of Water.org's history, we enabled one million people to gain access to safe water and sanitation. Two years later through our market-driven WaterCredit approach, we doubled our impact. We seek a strategic leader to help drive further acceleration of our reach.

About Technology at Water.org

Technology will play a significant role in accelerating access to water and sanitation for those in need. GPS mapping, global access to cell phones, the growth of mobile payments and remittances, and the commitment to financial inclusion for those previously thought unbankable all create an environment around the world that can transform the way in which impact is achieved. Social media, crowdfunding, and digital engagement all enable broad awareness-building, action-orientation, fundraising, and community connection previously unattainable.

Position Overview

We seek a strategic, results-oriented leader who will define and lead our technology strategy. S/he will help deliver solutions that enhance our global impact, drive broad awareness, engagement and action, and enhance organizational effectiveness. This leader will create a roadmap for impact and build and lead a focused team to deliver upon these opportunities. Success in this role will demand strategic partnership and collaboration with other Water.org leaders. As a core member of the senior leadership team that drives the key strategic decisions for the organization, this individual will help shape our approach and priorities. This leader will enable Water.org to help solve an urgent global challenge and will contribute to solutions that transform millions of lives around the world.

Key Responsibilities

Strategic Leadership

- Provide vision that sets the tone and direction for the organization's use and application of technology and enhances organizational impact.
- Create, socialize, and implement a technology roadmap, in partnership with key Water.org programs and functional teams.
- Lead, build, and manage systems and technologies that humanize our programs for donors and engage them to take action.
- Explore and monitor trends, technologies, and social behaviors and their impact on achieving our mission. Act upon insights to further organizational objectives.
- Lead ideation and early partnering efforts with high potential technology companies and partners.
- Develop and facilitate trusted and effective relationships throughout the organization and externally.
- Partner with marketing and development teams to secure funds to catalyze our work.

Technology Implementation and Optimization

- Lead and manage the internal technology resources to enhance transparency, collaboration and coordination to support the attainment of organizational objectives.
- Develop and maintain Water.org and related sites; design and oversee technical execution of digital campaigns to support our fundraising, marketing, and advocacy initiatives.
- Define and harmonize program, project, and impact reporting in country through enhanced technology.
- Ensure alignment and effectiveness of internal systems; lead the adoption of technologies that improve the efficiency and effectiveness of the organization.
- Lead system administration function of day-to-day technology assets including enterprise systems, telephony and mobile.
- Develop and execute an information security plan that protects the confidentiality, integrity and availability of data and servers.

Qualifications and Skills

- CS or MIS degree from top tier Computer Science program/university
- Minimum 12 years leading a Technology team
- Demonstrated understanding of and experience with the full software development life cycle
- Strong strategic capabilities and business acumen, with demonstrated experience in efficiently achieving organizational goals using Technology
- Strong collaborative orientation - excellent relationship-building skills
- Demonstrated effectiveness in leading change within organizations
- Deep understanding of and experience in using data and metrics to guide business decisions
- Experience in making complex technical decisions with a solid framework for determining the tradeoffs between in-house and cloud solutions
- Solid understanding of security risks and familiarity with lists like OWASP Top 10
- Demonstrated success in building and developing technical teams
- Excellent leadership, presentation and communication skills
- Demonstrated success working in a growing, fast-paced entrepreneurial organization
- Self starter, with a bias for action and results
- High ethical standards and commitment to Water.org values
- Strong desire to deploy technology to solve complex global challenges and drive social good
- Global orientation; experience delivering solutions in the developing world preferred

Salary/Benefits

This position offers full-time benefits, including medical/dental insurance, life and disability insurance, retirement program and periodic review for incentive pay based on organizational and personal achievement. Salary will be based on education and experience, and will coincide with similar nonprofit organizations in international development.

Application Information

Please go to <http://careers.water.org> to apply. Resumes will be reviewed as they are received.

NO PHONE CALLS PLEASE.

Deadline: None. Position open until filled.

Water.org is an equal opportunity employer. We do not discriminate on the basis of age, ethnicity, gender, nationality, religious belief or sexual orientation.